



Apollo Motorhome Holidays Direct Australia Car Rental Seasonal Gross Daily Rates (AU\$) 1 April 2014 to 31 March 2015

**Apollo Motorhome
Holidays Pty Ltd**
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LOCATION FEE RATES INCLUDE

Location Fee, Unlimited Kilometres, Damage Cover (DC) subject to excess, 24Hr Roadside Assistance, Goods & Service Tax (GST), Young Drivers Surcharge, Additional Driver Fees, City Maps.

Location Fee Rates are only available if pick-up is from one of the following locations:

Location	Available Vehicles	Neverlost Location
Adelaide Airport	A, S, D, T	YES
Brisbane Airport	A, S, D, T	YES
Brisbane City		
Cairns Airport	A, S, D, T	YES
Coolangatta Airport	A, S, D, T	YES
Melbourne Airport	A, S, D, T	YES
Melbourne City		
Perth Airport	A, S, D, T	YES
Sydney Airport	A, S, D, T	YES
Sydney City		
Alice Springs Airport (R)	A, S, D, T	YES
Ayers Rock Airport (R)	A, S, D, T	YES
Ayers Rock City (R)		
Broome Airport (R)	S, D, T	YES
Darwin Airport (R)	A, S, D, T	YES

(R) Denotes Remote Locations

*Please note for Public Holiday pick-ups and/or returns the Downtown locations may be closed.

DOWNTOWN RATES INCLUDE

Unlimited Kilometres, Damage Cover (DC) subject to excess, 24Hr Roadside Assistance, Goods & Service Tax (GST), Young Drivers Surcharge, Additional Driver Fees, City Maps.

Downtown rates are only available if pick-up is from one of the following locations:

LOCATION	Available Vehicles	Neverlost Location
Adelaide City	A, S, D, T	YES
Cairns City	A, S, D, T	YES
Perth City	A, S, D, T	YES
Southport	A, S, D, T	NO
Darwin City (R)	A, S, D, T	YES

(R) Denotes Remote Locations

*Please note for Public Holiday pick-ups and/or returns the Downtown locations may be closed.

Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in Australian dollars.

Rental Charges

A Rental Day consists of a consecutive 24 hours.

When returning a vehicle a grace period of **29 Minutes** is permitted, after which the customer is liable for an extra days hire at the current applicable daily rate.

No refunds will be given on unused days.

Value Pack (must be pre-booked)

AU\$12.50 per day.

The Inclusive Rate includes: Accident Excess Reduction (AER), Unlimited Kilometres, 10% GST, Administration Fees/Taxes, Young Driver Fees, 24hr Roadside Assistance, Additional Driver Fees, Major Capital City Maps.



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Transfer

Vehicles must be collected and returned to the branches outlined on the clients booking confirmation. Transfers to and from the branch are not included in the rental price. It is the renter's responsibility to get to and from the depot.

Administration Fees / Taxes

Our rates include 10% GST, Vehicle Registration Recovery Fee and Administration Fee Recovery

Location Fee (LF) – Airport Locations

A Location Fee is applicable for all rental collections at all Airports where a Location Fee Inclusive (Airport) rate is not selected.

The Location Fee is a percentage of the rental charge and any additional components on the rental and is payable locally. If a Location Fee Inclusive (Airport) rate is selected then the Location Fee will only apply on the additional elements of the rental payable locally (Non prepaid elements including but not limited to Child Seats, One Way Fee, Extra Insurances)

The current percentage fees are listed below. We reserve the right, without notice to change these fees at any time.

AIRPORT LOCATIONS	Location % Fee	AIRPORT LOCATIONS	Location % Fee
Adelaide Airport	17.00%	Alice Springs Airport	17.00%
Ayers Rock	19.00%	Brisbane Airport	20.00%
Cairns Airport	18.50%	Coolangatta Airport	14.50%
Darwin Airport	17.00%	Melbourne Airport	24.00%
Perth Airport	17.00%	Sydney Airport	28.50%

Location Fee (LF) – City Locations

A Location Fee will apply on all additional rental charges only (Including but not limited to Child Seats, One Way Fees, Additional Insurances) at the following City/Downtown locations if not included in the selected rate option.

LOCATIONS	Location % Fee	LOCATIONS	Location % Fee
Ayers Rock	19.00%	Adelaide City	6.00%
Brisbane City	6.00%	Darwin City	6.00%
Melbourne City	6.00%	Sydney City	6.00%
Perth City	6.00%		

Credit Cards

Payment made to Apollo at time of booking:

Apollo only accepts Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% surcharge on any transaction. American Express and Diners Club will incur an additional 4.5% surcharge on any transaction.

Payment made to Hertz at pick-up:

Hertz accept all major credit cards. All credit card payments will incur an additional fee of 1.5% + GST. Hertz Australia reserves the right with notice to change this fee at any time.

Exchange Rate / Currency Variations

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Flight Numbers

It is requested that Flight numbers are provided for rental reservations with an airport pick up.

Rental Extensions

Rental extensions are permitted and will be charged to the customer/renter direct at the applicable daily rate

Authorised Driver Requirements

All reservations should be made in the name of the Authorised Driver/Main Renter. Renter name on Voucher MUST match the Renter name on booking.

Minimum Driver Age

The minimum driver age for all Australia Vehicles is **21 years**.

Young Driver Surcharge (YDS)

This surcharge is included in our rates.

Drivers Licence



All Renters must present a full, valid national driver's licence that has been held for at least one year.

Where a licence has two parts, photo card and paper, both parts of the licence must be presented. An overseas driver's licence, issued in a language other than English, **must** be accompanied by a current International Drivers Permit (IDPs) or where in a country where IDPs are not issued official government approved translation document.

Restricted, Provisional or Probationary Licences are NOT accepted

Additional Documents

All overseas drivers must present their passport at pick up of rental.

Additional Drivers

Additional Drivers are **Free of Charge** Minimum rental age and other requirements for additional drivers will be the same as for the main renter. Additional authorised drivers must be registered on the authority to drive form which would accompany the Rental Agreement.

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One Way Rentals

One way rentals are permitted within Australia and the following conditions and fees apply.

Hertz Australia reserves the right with notice to change these fees at any time.

All one way fees are payable direct to the Hertz location at time of rental. It is not possible to prepay these fees or include them on voucher.

The one way fees outlined below are inclusive of GST.

From:	ADELAIDE	ALICE SPRINGS	AYRS ROCK	BRISBANE	BROOME	CAIRNS	COOLANGATTA	DARWIN	MELBOURNE	PERTH	SOUTHPORT	SYDNEY
ADELAIDE (SA) M	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE
ALICE SPRINGS (NT) R	1100	FREE	385	1100	NA	1100	1100	110	1100	1100	1100	1100
AYRS ROCK (NT) R	1100	385	FREE	1100	NA	1100	1100	110	1100	1100	1100	1100
BRISBANE (QLD) M	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE
BROOME (WA) R	NA	NA	NA	NA	FREE	NA	NA	1650	NA	1650	NA	NA
CAIRNS (QLD) M	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE
COOLANGATA (QLD) C	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE
DARWIN (NT) R	1100	110	110	1100	1430	1100	1100	FREE	1100	1100	1100	1100
MELBOURNE (VIC) M	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE
PERTH (WA) M	1100	1100	1100	1100	1430	1100	1100	1100	1100	FREE	1100	1100
SOUTHPORT (QLD) M	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE
SYDNEY (NSW) M	FREE	1100	1100	FREE	NA	FREE	FREE	1100	FREE	1100	FREE	FREE

The following One Way Policy Exceptions will apply to all CARS:

Region and Vehicle Groups	Minimum Rental Length	One Way Fee Incl GST
Alice Springs to/from Ayers Rock	1-3 Days 4+ Days	\$385 \$110
Darwin/Alice Springs/Ayers Rock TO Adelaide All Rentals between 1 OCTOBER AND 31 MARCH ONLY	1+	FREE
Adelaide TO Darwin/Alice Springs/Ayers Rock All Rentals between 1 APRIL AND 30 SEPTEMBER ONLY	1+	FREE

Note: One Way Fees are subject to change due to changing costs of relocating vehicles in remote areas.

Optional Extras

All requests for Optional Equipment MUST be made at time of reservation. Hertz Australia cannot guarantee availability of equipment if not pre booked. All Optional Equipment Rental Fees are to be paid locally at time of rental. Hertz Australia reserves the right with notice to amend the charges for all optional equipment.



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Infant & Child Seats

Infant and Child seats are available for rental on all vehicles:

Seat Type	Age Range	Per Day Rental Fee	Cost Cap per 30Day
Infant Seat (Rear Facing)	0 mths – 6 mths	\$16.50 Inclusive of GST	\$82.50 Inclusive of GST
Child Seat	6 mths – 2 yrs	\$16.50 Inclusive of GST	\$82.50 Inclusive of GST
Booster Seat	2yrs +	\$16.50 Inclusive of GST	\$82.50 Inclusive of GST

Infant and Child seats must be reserved at the time of reservation to secure availability
All Fees are to be paid locally. **Note: It is the renter's responsibility to ensure that the correct seats have either been pre booked or their own seats have been provided.**

Snow Cover

Driving in Alpine Regions during the gazetted snow season is restricted to the following car groups:

- A
- S
- D
- T

To avoid Full Responsibility for any damage occurred whilst driving in the Alpine Regions during snow season SNOW Cover must be purchased.

Standard Hertz Damage Excess and Insurances apply where SNOW cover is purchased

Equipment	Rental Fee
SNO Cover	\$22.00 per day

Hertz Neverlost © - Satellite Navigation

Hertz Neverlost© is available at selected participating locations subject to availability and is available in all vehicle types – See page 1 and 2 for locations where Neverlost is available

Neverlost is available in the following languages:

Croatian	Cantonese	Czech	Danish	Dutch
English	Finnish	French	German	Greek
Hungarian	Italian	Mandarin	Norwegian	Polish
Portuguese	Spanish	Swedish	Turkish	

Neverlost units must be hired as part of a rental. They are not available for separate hire.

If Hertz Neverlost is rented locally the following rental fee applies. A Rental Cap fee of 10days hire applies in each 30day rental.

Rental Fee Per Day
\$15.40 Inclusive of GST Per Day

Replacement Costs: Each Neverlost unit comes in a kit made up of the following components and in the event of damage, loss or theft the renter will be responsible for the following replacement fee

Component	Replacement Fee
Neverlost Carry Bag	\$49.00 Inclusive of GST
Windscreen Mount	\$89 Inclusive of GST
Charger	\$40 Inclusive of GST
Neverlost Unit (only)	\$321 Inclusive of GST
FULL UNIT	\$499 Inclusive of GST

Note: Purchase of AER does not cover the renter for damage and/or loss to the Neverlost units. Rates incorporating the Neverlost Unit do not cover the unit for loss or damage.

Neverlost units are available for One Way rentals at no additional cost. It is the renter's responsibility to ensure that the Neverlost equipment is returned to the rental counter or left in the vehicle glove box at the end of the rental. If the renter needs to return the equipment outside of Hertz operating hours they must complete and sign the Neverlost addendum and place it inside the Neverlost carry case with the other Neverlost equipment and then place the Neverlost carry case in the glove box of the vehicle. Hertz will not acknowledge return of the equipment until the renter returns it to the counter or it is collected by a Hertz representative from the glove box of the vehicle.

Hertz Prepaid Toll Product

The Hertz Prepaid Toll product is available for renters to purchase locally on collection of rental and offers unlimited toll road driving for a fixed daily amount. If the Customer opts for the Prepaid Toll Product ALL toll fees will be paid directly by Hertz Australia.

Vehicle Type	Prepaid Toll Fee per Day
CARS	\$9.90 Incl GST per Day
2WD SUV's/AWD/4WD	\$25.85 incl GST per Day



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Renters can choose to pay Tolls locally and must register themselves and their rental vehicle with the appropriate toll authority.

In the event that the renter has not purchased the Prepaid Toll product and fails to pay Tolls against their rental vehicle. Hertz will charge the renter for the applicable Tolls PLUS a Toll Infringement fee as detailed in the Administration Recovery Fee section.

Hertz Wifi

Hertz Australia WIFI units are available for hire at selected locations. It can only be purchased locally and cannot be pre-booked through Hertz reservations. These units connect customers' various digital devices (e.g. laptops, smart phones & tablet devices) to an Australian telephone network so that they can access web and phone based services without data roaming costs.

The cost of renting the unit includes a daily allowance of 150 megabytes of data.

Available Locations

Adelaide, Cairns, Darwin,
Melbourne, Perth, Sydney

Rental Fee Per Day

\$13.20 Inclusive of GST per day

Benefits to the Customer

On-the-go, highly-portable mobile internet access Nationwide coverage

Eliminates data roaming charges No risk of high hotel rates for Internet access

Use anywhere - in the car, at a café, at your meetings, in your hotel Rechargeable from any power outlet or use the in-car adaptor to charge while you drive Fast download speeds via 3G network

Connect up to 5 devices simultaneously – the whole family can use it at once.

Liability for Loss or Damage

Electronic Equipment is hired to the renters at their own risk. They are liable for any loss or damage during the hire. Purchase of AER does not cover the renter for damage and/or loss to the Wifi units.

Availability

Groups A, S, D,

Reservations on freesale must be made with at least 24 hours notice. Rentals within 48 hours of reservation are on a request basis only.

Group T

Group T is on request basis only.

Damage Excess/Accident Excess Insurances

Damage Cover (DC)

Damage Cover (DC) is included in all rates and provides cover for accident damages to the Hertz vehicle and/or third party property. DC is subject to an Accident Damage Excess (ADE) as detailed below and valid as long as the renter complies with the standard rental terms and conditions.

Accident Damage Excess (ADE)

In the event of an accident regardless of fault the following Accident Damage Excess will apply.

Vehicle Group

A, S, D, T

Accident Excess (ADE)

\$3500 Inclusive of GST

Single Vehicle Accident Excess (SVA)

A single Vehicle Accident Excess will apply for all rentals in the event of an accident where no other vehicles are involved including but not limited to rollovers, collisions with animals, driving/reversing into stationary objects the following SVA will apply.

SVA Excess will apply on rentals commencing at all locations in both Metro and Remote regions for any accidents that occur while driving in Remote regions of Australia including but not limited to Northern Territory, South Australia including Kangaroo Island & Western Australia.

SVA Excess applies at ALL Locations.

Vehicle Type/Group

ALL CARS & 2WD VEHICLES

A, S, D, T

Single Vehicle Accident Excess (SVA)

\$2200 Inclusive of GST

RENTER PROTECTION OPTIONS

Hertz Australia offers a range of Renter Protection options that in the event of an accident will reduce the ADE from the amounts listed above.

Accident Excess Insurances Reduction

Hertz Australia offers a range of Accident Excess Insurance options that in the event of an accident will reduce the ADE from the amounts listed above.

Accident Excess Reduction (AER)



AER Insurance is available to purchase locally at participating Hertz Locations and in the event of an accident will reduce the ADE as follows

Vehicle Groups	AER Insurance \$ PER DAY	Reduced Accident Damage Excess	Single Vehicle Excess (SVA)
ALL CARS & 2WD VEHICLES A, S, D, T	\$27.00 Inclusive of GST	\$1100	\$2200

AER does NOT reduce the SVA.

AER does NOT cover Tyres and Windscreens.

MAX Cover Insurance (MAX)

MAX insurance is available at some participating Hertz Locations and in the event of an accident will reduce the ADE to \$0

The renter can choose to purchase this locally at time of rental. The following MAX daily rates currently apply. Hertz Australia reserves the right with notice to change these rates at any time.

Vehicle Groups	MAX Cover Insurance in purchased locally	Reduced Accident Damage Excess	Reduced Single Vehicle Excess
ALL CARS & 2WD VEHICLES A, S, D, T	\$37.00 Inclusive of GST per day	\$0	\$0

MAX Covers Tyres and Windscreens on CARS only

MAX Cover does NOT cover any damage is caused to the Overhead, Under Body or through Water Immersion

FULL RESPONSIBILITY

In certain damage circumstances – See Driving Restrictions, the renter will be liable for the full damage costs of the vehicle regardless of purchased insurance. This includes full repair and/or repatriation costs

Summary of Insurance and Damage Excess Options

The below grid is a summary of the available

Vehicle Type	Insurance Option	Accident Damage Excess Payable (ADE)	Single Vehicle Accident Excess Payable (SVA)
CARS & 2WD	Standard Damage Cover*	\$3500	\$2200
CARS & 2WD	AER Insurance	\$1100	\$2200
CARS & 2WD	MAX Cover Insurance	\$0	\$0

*Note Standard Damage Cover is included in the base rental rate.

ANY damage caused by total or partial immersion in water including crossing a waterway is considered FULL RESPONSIBILITY of the renter. Water damage other than the above will incur a full charge of the Accident Excess regardless of insurance options taken at time of booking or rental. Important Note: If the renter has their own insurance the Accident Damage Excess must be paid to Hertz in the event of an accident. It is the renter's responsibility to claim this charge back through their own insurance company.

Third Party Property and Injury Insurance Cover

Third Party Property Liability Insurance is automatically covered under a third party property damage Master Policy executed by Hertz and is subject to the renter complying with all Terms and Conditions of the rental and payment of the Accident Damages Excess. Third Party Liability cover for personal injury is governed by separate Government legislation in each Australian State and Territory. The right to claim may be limited by the legislation and excesses may apply.

There are many factors relevant to a determination of which third party liability cover for personal injury will apply in the event of an accident, such as the state or territory in which a vehicle is registered, the state or territory in which the accident occurs and the state or territory in which another driver or injured person resides. Should an accident in which a person is injured occur, the renter must contact the police and Hertz.

This summary of the cover available throughout Australia is meant as a guide only and no warranty of accuracy or reliability is given or responsibility accepted by Hertz for the information contained below. In the event of an accident, the renter should make independent enquiries of the relevant insurer of the vehicle.

Queensland: Injured person or the dependents of a deceased person can bring claim for damages against a negligent party.

New South Wales: Compensation is available for persons injured or killed by the negligence of a motor vehicle driver. At fault drivers are not covered

Western Australia: Damages may be claimed by persons injured or by the relatives of a person killed by the negligence of a motor vehicle driver.

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South Australia: Damages may be claimed by persons injured or by the relatives of a person killed by the negligence of a motor vehicle driver.

Victoria: Combination of no fault and negligence indemnity. Statutory benefits in the nature of weekly payments during incapacity for work, impairment benefit annuities, medical and like expenses and death benefits may be available regardless of the question of fault. In addition, damages may be claimed by persons seriously injured or killed by the negligence of a motor vehicle driver.

Tasmania: Combination of no fault and negligence indemnity. No fault medical benefits, death benefits, disability benefits and disability allowances may be claimable. Injured persons or dependents of deceased persons can also bring claims for damages against negligent parties.

Northern Territory: Claims for damages may be brought by persons injured by the negligence of a motor vehicle driver or by the dependents of a deceased person. Entitlement to no fault statutory benefits restricted to residents of Northern Territory. Non residents may apply to the Board of the Territory Insurance Office to be treated as a resident.

Australian Capital Territory: Injured persons or the dependents of deceased persons can bring claim for damages against a negligent party.

As specific compensation amounts vary so widely depending on the circumstances of individual claims they cannot be quoted.

Driving Restrictions

The following general driving restrictions apply. Further local driving restrictions may apply in remote areas and it is recommended that you check your intended itinerary with Hertz at time of booking and/or rental collection. Failure to adhere to Hertz driving restrictions may result in Damage Cover becoming invalid.

Unsealed Roads – See Also State Driving Restrictions below.

Rental vehicles may be driven on unsealed roads to access Holiday Accommodation, National Parks or if roads are under repair. Renters are advised to exercise dutiful care and drive to the conditions of the road to avoid damage to the vehicles. Excess Damage may invalidate Renter Protection Options.

Any damage occurred by renters driving on unsealed roads will result in Full Responsibility of costs regardless of renter protection options purchased. This includes unsealed roads which form access to holiday accommodation and national parks.

Certain unsealed roads are only suitable for 4WD vehicles – see below state driving restrictions for further details.

Off Road driving is NOT permitted in any Hertz Vehicle

Water Exposure/Beaches

Hertz vehicles are NOT permitted to be driven on any Beach or exposed to Salt Water. Renter will be liable for Full Responsibility relating to water damage – See Damage Excess/Accident Excess Insurances

Night Driving

Night driving is not recommended in Remote regions including but not limited to Northern Territory, Kimberley Region Exmouth Region and Kangaroo Island.

This is a Road Safety Issue. If an accident occurs between Dusk and Dawn the renter will be responsible for any damage caused irrespective of circumstances and insurance cover.

Vehicles on Trains

Vehicles are permitted to be taken on trains including however FULL RESPONSIBILITY applies for any damage occurred during transit

Alpine Resorts

If vehicles are to be driven into Alpine regions above the snow line, the purchase of 'SNO' cover is mandatory – See Optional Extras/Snow Cover

Northern Territory

Only Group 4WD vehicles are permitted to be driven on the Mereenie Loop Road
Vehicles are not permitted into Jim Jim Falls or Twin Falls

Kangaroo Island

Vehicles can be taken onto the Kangaroo Island Ferry and may be driven on unsealed roads however renter will be liable for Full Responsibility of all damage cost if any damage occurs to the vehicles. Only Group 4WD is permitted on designated 4WD tracks.

Queensland

Hertz vehicles cannot be taken on Fraser Island



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Southern Australia

Hertz vehicles cannot be driven north of the Oodnadatta Track Including the following areas, Dalhousie Springs, Mount Dare, Witjira National Park, Pedirka Desert

Western Australia

Only Group 4WD is permitted to be driven on the Gibb River Road, Tunnel Creek Road, Windjana Gorge Road, Cape Leveque Road and Bungle Bungles.

A non waiverable excess of \$5500 applies if damage occurs while driving on these routes.

Kimberley Region (Broome & Kununurra)

2WD Vehicles can only be driven on sealed bitumen roads. Only 4WD vehicles are permitted on unsealed roads. Only group 4WD vehicles are permitted into the Karijini Eco Resort.

IMPORTANT NOTE: Hertz reserve the right to refuse any rental where an incorrect vehicle type has been booked for the Customers itinerary. Any upgrade charges to the correct vehicle type will be charged to the customer locally. In peak season, Hertz cannot guarantee availability of a suitable vehicle unless pre-booked correctly.

Change of Drop Off Destination

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from Hertz Reservations. Subject to the change being approved, a minimum additional charge of \$700 will apply.

Rental Extension

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Hertz Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. Additional days will be charged, direct to the client, at the local "Extra Days" rate.

Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

Administration Recovery Fee (AR)

An AR Fee will be charged to cover administration costs undertaken in respect of any rentals, where Hertz Australia are required to collect the costs associated with payments of taxes and duties for government bodies such as unpaid road tolls or driving infringement fines. The Administration Fee is charged in addition to the unpaid or infringement fines.

ADMINISTRATIVE FUNCTION

Unpaid Road Tolls
Driving & Parking Infringements
Claims & Damage Processing

ADMIN RECOVERY FEE

\$11 Inclusive of GST
\$36.30 Inclusive of GST
\$60.50 Inclusive of GST

Roadside Assistance

In the unlikely event of your vehicle being disabled, we offer a 24 hour Roadside Assistance service. Please call 1800 996 010 if this service is required.

If a breakdown occurs in any areas outside major cities including the Northern Territory, Roadside Assistance may take extended hours to fulfil.

Change Of Vehicle

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

Animals

No animals are permitted in our vehicles, excluding guide dogs.



**Apollo Motorhome
Holidays Pty Ltd**
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- Hobart
- Melbourne
- Perth
- Sydney

Canada

- Calgary
- Edmonton
- Halifax
- Montreal
- Toronto
- Vancouver
- Whitehorse

New Zealand

- Auckland
- Christchurch

USA

- Denver
- Las Vegas
- Los Angeles
- San Francisco

Smoking

Smoking is not allowed in our vehicles.

No Shows

Where a client does not pick up their rental vehicle at the date and time confirmed on the reservation, Apollo reserves the right to charge a No Show fee equal to the cost of one rental day as per the reservation.

Payment to Confirm Booking

At time of booking a deposit of \$1 is required and balance is due 7-days prior to pick-up. If payment is not made 7-days prior to pick-up Apollo can cancel your booking and your deposit will not be refunded.

Travel Insurance

We strongly recommend that renters ensure they take out the highest level of Travel Insurance.

Deposits/Bond

All rentals are subject to a bond deposit which covers additional costs such as fuel, one way fees and optional extras. Hertz Australia accepts all major credit cards and debit cards and will authorise a deposit bond – Minimum of \$100 – at time of rental. Third party credit cards are acceptable providing the card holder is present. A 'Credit Card Authority' form must be completed at the counter by the third party.

Cash Deposits

It is recommended that the renter holds a Credit or Visa Debit card however If the customer/authorised renter does not hold a credit card acceptable to Hertz, a cash deposit will be required. If the customer/authorised renter do not hold a credit card acceptable to Hertz, a cash deposit will be required. A **minimum deposit of \$400** will be required to cover the bond plus any additional service options taken by the customer. No Cash Refunds are issued at the Hertz Location. Refunds for cash deposits will be made by cheque issued by Hertz Australia head office and sent to the customer's residential address at the end of the rental. Cash payments for purchased additional extras not included on the prepaid tour voucher are permitted however please note the following:

Cash Deposits are only accepted Monday – Friday between 0900-1700 hrs, excluding holidays. Cash Deposits are only available on Group A, S and D.

Rates/Terms/Conditions

Are subject to change without notice.