Booking Validity: From 01 March 2014 to 01 June 2014

Apollo Motorhome Holidays

US Early Booking Gross Daily Rates (US$)

1 May 2015 to 30 April 2016

Availability is at all times based on fleet capacity assigned to this rate plan.

Rates Include

- Apollo Welcome Pack
- Vehicle Consultation
- 24 hour Roadside Assistance
- Extra Driver Fees
- Camp Ground Guides
- 110-Volt Adapter
- Power Cord
- Water Hose
- Sewer Hose

Long Term Discounts

21+ nights - 5% off above rates
35+ nights – 10% off above rates

- This discount applies to the Value Pack
- Multiple rentals are eligible for the long-term discount
- There are no further long-term discounts available on Early Booking Rates

Value Pack

Add US$100 Gross per night.
The minimum amount payable per rental segment for the Value Pack is US$1,000 Gross- i.e. 10 nights rental.
The maximum amount payable per rental segment for the Value Pack is US$4,000 Gross - i.e. 40 nights rental.

The Value Pack includes: Collision Damage Waiver (zero responsibility), Unlimited Miles, Administration Fees/Taxes, Personal Kits, Bond Admin Fee, Vehicle Preparation Fee, Colorado Road Safety Fee, Initial set of Toilet Chemicals, Camp Chairs and Table, and Child Restraints (on request).

Rental Extension

If the guest wishes to extend the rental whilst on hire, they must first obtain authorisation from Apollo Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. The extra cost (Gross Rate) of an extended rental must be paid by credit card over the telephone or at an Apollo Branch immediately on confirmation of the rental extension.

Failure to obtain authorisation will result in the guest being charged double the nightly gross rental rate.

Rental Charges

Rental Charges are calculated on a 'per night' basis.

When a rental moves from one rate season into the next, the calculation is based on both rates

Branch Hours

Apollo branches are open Monday to Friday from 9am to 4.30pm, and Saturday from 9am to 12pm. Branches will be closed Sundays and the following public holidays:

Memorial Day	25 May 2015
Independence Day	4 July 2015

Apollo Motorhome Holidays Pty Ltd
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Labor Day	7 September 2015
Thanksgiving Day	26 November 2015
Christmas Day	25 December 2015
New Year's Day	1 January 2016

Vehicle Collection and Return

Pick-up time is between 12:00 noon and 4:00 PM Monday to Friday and 9am and 11am Saturday.
Drop off Time is between 9:00 AM and 11:00 AM Monday to Saturday. Additional fees apply outside these hours.

Mileage (Included in the Value Pack)

500 mile packages are available at a cost of US$130 net. Mileage packages must be prepaid before departure. There is no refund for any unused miles. Excess miles are charged at US$0.40 per mile.

Transfers

Vehicles must be collected and returned to our branches (no airport returns). Transfers to and from the Apollo depot are not included in the rental price. It is the guest's responsibility to get to and from the branch.

Payment at Branches

For security reasons, Apollo will only accept credit card or debit card for rental charges paid on vehicle pick up or drop off. Cash payments will not be accepted at rental branches. The Bond on the vehicle is only payable at pick-up by credit card.

Administration Fees / Taxes (Included in the Value Pack)

A charge of 10% of the total cost will be levied to cover administration fees, government taxes, duties and other associated costs. Administration fees can be either prepaid or paid at the rental counter on collection of the vehicle.

Credit Cards

We only accept Visa, MasterCard, American Express and Diners Club.

Exchange Rate / Currency Variations

All credit card transactions are conducted in US Dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the guest's Financial Institution.

Rental Duration

The minimum rental is three nights for rentals commencing during the periods 1 May 2015 to 30 June 2015 and 1 October 2015 to 30 April 2016.
The minimum rental is seven nights for rentals commencing during the period 1 July 2015 to 30 September 2015 (High Season).
A ten night minimum rental period applies for rentals commencing during the periods 21 August 2015 to 1 September 2015 from the San Francisco Branch.
Minimum rental periods are subject to change during other peak periods.

One Way Rentals

One way rentals are available between all Apollo branches subject to a 7 night minimum rental period. The following one way fees will apply:

		FROM			
		LAX	**SFO**	**LAS**	**DEN**
TO	**LAX**	0	250	250	500
	SFO	250	0	250	500
	LAS	250	250	0	500
	DEN	500	500	500	0

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Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be 21 years of age or over.

Vehicle Preparation Fee (Included in the Value Pack)

A fee of US$100 applies on collection of the vehicle to cover the vehicle preparation and equipment. This includes all pre-cleaning and mechanical servicing, 1st tank of propane gas, and vehicle kit (pots, pans, crockery, cutlery, cooking utensils, broom and dust bin).

Campground Guides

Each vehicle is supplied with complimentary campground guides.

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

Apollo Welcome Pack

Each vehicle is supplied with a complimentary Apollo Welcome Pack for the first night that includes some essential items.

Additional Products:

- Personal Kits (Included in the Value Pack)- US$50 per person, per rental (including sheets, blanket, pillow, bath towel and tea towel)
- Camp Chairs (Included in the Value Pack)- US$10 each per rental
- Camp Table (Included in the Value Pack) - US$20 per rental
- GPS- US$10 per night (max US$100 per rental)
- Generator Use- US$3 per hour as determined by an installed running time meter
- Generator Package- US$5 per night for unlimited use
- Baby Seats (Included in the Value Pack)- US$40 each per rental. Please refer to the Apollo child restraints policy for full details.
- Booster Seats (Included in the Value Pack)- US$40 each per rental. Please refer to the Apollo child restraints policy for full details.
- First Aid Kits- A First Aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned the kit becomes the property of the guest and a US$50 fee is charged when the vehicle is returned.
- Toilet Chemicals- US$2.50 each

Additional packages may be offered at pick-up.

Multiple Rentals

Consecutive Motorhome/Campervan rentals can be combined to qualify for a long-term discount rate. Rentals in the United States of America, Australia and New Zealand on Star RV, Apollo, Cheapa Campa and Hippie Camper can be combined to obtain a long-term discount rate, providing travel is within a 3 month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a night each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.

Travel Restrictions

Apollo reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Death Valley:

Vehicles are not allowed to operate in Death Valley during 15 May to 15 September due to extremely high temperatures which can cause system failures. At other times guests visit these areas at their own risk and are thus responsible for all recovery and other charges. During certain periods these areas are not habitable and could pose a danger to the driver and passengers.

Mexico. Alaska. Yukon and Northwest Territories & Newfoundland:

Travel to Mexico, Alaska, Yukon and Northwest Territories & Newfoundland is strictly prohibited.

Manhattan:

Due to restrictions on vehicle heights, propane gas and parking, vehicles with propane are not permitted in Manhattan and are not permitted to travel through any underground or underwater tunnels.

Burning Man Festival (25 August to 1 September 2014)

An additional surcharge of US$700 applies for travel to the Burning Man Festival. Please advise of guests intention to travel to Burning Man at the time of booking.

Colorado Road Safety Fee (Included in the Value Pack)

A surcharge of US$2 per night (maximum US$90 per booking) applies to all rentals picking up from the Denver branch.

Change of Drop Off Destination

If the guest wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from the Apollo Head Office. Subject to the change being approved, a minimum additional charge of US$700 will apply.

Repairs

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to US$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the guest. For amounts over US$100, Apollo will need to be informed in advance. All vehicles are covered for 24hr emergency roadside assistance.

Infringements and Administration Fees

Apollo reserves the right to charge the guest for any speeding, toll way or parking fines incurred by the guest whilst on hire. In addition to these costs, Apollo reserves the right to charge for associated administration costs for processing the fines (irrespective of liability). An administration fee of US$75 per f1ne will be applicable.

Change Of vehicle

Should the vehicle booked be unavailable through unforeseen circumstances we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the guest to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Powered Site Bookings

Powered sites can be difficult to manage during high season. We recommend guests make a reservation for at least a 31ft vehicle. Irrespective as to the size of the motorhome reserved, to avoid problems due to possible upgrades.

Voluntary Downgrade

Should the guest decide to take a lesser vehicle than they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the guest our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the guest) the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

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Animals
Service dogs are perm ted to travel in our vehicles with prior permission from Apollo. No other animals are perm ted in our vehicles.

Smoking
Smoking is not allowed in our vehicles.

Cancellation Fees
If cancelled 60+ nights prior to pick up and 7 nights or more after the booking date- US$100 cancellation fee.
If cancelled 59 to 30 nights prior to pick up- 20% of Rental plus one way fees (minimum US$250)
If cancelled 29 to 15 nights prior to pick up - 50% of Rental plus one way fees (minimum US$250)
If cancelled 14 nights or less prior to pick up or no show- 100% of Rental plus applicable one way fees.

Travel Insurance
We strongly recommend that guests ensure they take out the highest level of Travel Insurance.

PROTECTION PACKAGE

Public Liability Insurance:
The public liability insurance is included in the nightly rental rate. Apollo is insured for damages to third parties and/or their property. The public liability insurance that covers the registered drivers is only up to the statutory limit as stipulated by law of the State you are in at the time. This insurance amount is normally very low.

Supplemental Liability Insurance (SLI) - US$9 per night
Optional SLI provides the guests with an increased limit of liability protection for 3rd party damage claims up to US$1 million.

Property Damage
The guest is responsible up to the amount of US$1,500 for the cost of damage to the rented Vehicle. The guest is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Apollo, not at the completion of the rental period. In addition to the Liability an administration fee of US$75 will be charged per claim.

Standard Liability
Apollo's rental charge includes a Standard Liability of US$1,500.

A Bond of US$1,500 will be collected at the time of entering into the Rental Contract. The US$1,500 will be debited to the credit card account immediately. An administration fee of US$30 applies.

Collision Damage Waiver (CDW) - (Included in the Value Pack)
A US$0 (zero) responsibility applies. This option can be purchased by paying to Apollo US$15 per night.
- The maximum amount payable for this option per rental is US$600 – i.e. 40 nights rental.
- The minimum amount payable for this option per rental will be based on the minimum rental period applicable for your rental (i.e. 7 nights for rentals during the high season).

CDW protects against:
- Accidental damages
- Windscreen (1 windscreen covered per rental)
- Protection against theft and graffiti

- Protection against uninsured motorists
- Tyre damage (2 tyres covered per rental)

A Bond of US$500 will be collected at the time of entering into the Rental Contract. The US$500 will be debited to the credit card account immediately. An administration fee of US$10 applies.

Bond

For security purposes, only a credit card can be used to provide a Bond. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

Bond roll over's are permitted for Apollo multi hires only within the same country when the bond is banked.

Full Responsibility

At all times the guest is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the guest's wilful conduct.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage caused to tyres and windscreen unless CDW is purchased.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage to the awning, slide out, overhead or underbody of the Vehicle.

Rates/Terms/Conditions

Are subject to change without notice.

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