



## Conditions for Car Rental (New Zealand)

Valid 1 April 2011 to 31 March 2012

### Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in New Zealand dollars.

### Rental Charges

Daily rates are calculated on a 24-hour period.

The daily rate on date of travel applies for the whole rental.

### Unlimited Kilometres

Rates include unlimited kilometres.

### Inclusive Rate

Add NZ\$12.50 per day to the daily rate.

The Inclusive Rate includes: NIL Liability, Unlimited Kilometres, One Way Rental Fee, 15% GST, 24hr Roadside Assistance, Extra Driver Fees, Major Capital City Maps, Snow Chains (on request) and baby or booster Seats (on request).

### Branches

Branch	Address	Branch Hours
Auckland Downtown	154 Victoria Street, West Auckland	Mon-Sun 0730-1730
Auckland Airport	Andrew Mckee Avenue, Manukau	Mon-Sun 0500-0200
Wellington Downtown	38-44 Hania Street, Wellington	Mon-Fri 0730-1800 Sat-Sun 0800-1730
Wellington Interislander Ferry Terminal	Aotea Quay, Pipitea Wellington	Mon-Sun 0830-0900 Mon- Sun 1300-1400 Mon- Sun 1600-1700
Wellington Airport	Stewart Duff Drive, Miramar, Wellington	0600-0100 7 days
Picton Interislander Ferry Terminal	Auckland Street, Picton	Mon-Sun 0800-1800
Christchurch Downtown	25-27 Lichfield Street, Christchurch	Mon-Fri 0730-1730, Sat 0800-1200, Sun 0900-1200
Christchurch Airport	Memorial Avenue, Christchurch	Mon-Sun 0600-2400
Queenstown Downtown	1-7 Earl Street St, Peter's Close, Queenstown	Mon-Fri 0800-1800 Sat-Sun 0900-1800
Queenstown Airport	Airport Avenue,	Mon-Sun 0830-1730

\*Please note for Public Holiday pick-ups or returns the Downtown and Ferry locations may be closed.

**Apollo Motorhome  
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## Airport Concession Fee Recovery/Ferry Terminal Fee Recovery

Airport Concession/Ferry Terminal Fee Recovery is applicable at all Airport Locations and Ferry Terminals. The current charge is NZ\$36.00 incl GST. We reserve the right to change this rate at any time. For Multi Island and Continuous Rentals the Fee will apply at each point of collection.

## Transfer

Vehicles must be collected and returned to the locations outlined on clients booking confirmation. Hertz will reimburse a taxi fare to their branch for up to NZ\$15.00 incl GST, with taxi receipt on day of pick-up.

## Taxes

Our rates include GST of 15%.

## Credit Cards

Payment made to Apollo at time of booking:

Apollo only accepts Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% surcharge on any transaction. American Express and Diners Club will incur an additional 4.5% surcharge on any transaction.

Payment made to Hertz at pick-up:

Hertz accept all major credit cards. All credit card payments will incur an additional fee of 1.5%.

## Exchange Rate / Currency Variations

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days, depending on the renter's Financial Institution.

## Rental Duration

The minimum rental for all vehicles is five days aside from one way rentals which are seven days.

## One Way Rentals

There is no additional fee for a one way rental.

## Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also recommended. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be 21 years of age or over. For drivers 75 years of age or over, a current medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.

## Maps

Each vehicle is supplied with Major Capital City Maps.

## Additional Products:

- Snow Chains - \$50 per rental (must be pre-booked)
- Baby Seats - Baby seats (must be pre-booked) suitable for children 6 months to 3 years of age can be fitted to all vehicles. Cost is \$20 per rental.
- Booster Seats - A booster seat (must be pre-booked) suitable for a child between 3 and 8 years of age can be fitted to all vehicles. Cost is \$20 each per rental.

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- GPS - \$10 per day up to a maximum of \$100 per hire

### Multiple Rentals and Multi Island Rentals

Consecutive same country rentals can be combined to qualify for a long-term discount rate. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.

Vehicles cannot be taken on the inter-island ferry. When using the ferry between the North and South Islands or vv, renters must return the vehicle to the location at the Inter-Islander Ferry terminal and collect another vehicle upon arrival at the Inter-Islander Ferry terminal on the other island - this is classified as a Multi Island Hire.

For multi island hires, the total number of rental days must be 7 days or more.

There can be no more than 5 hours between returning one vehicle and collecting the next.

For rentals covering the North and South Island within the same booking, a separate reservation must be made for each Island. For example from Auckland to Christchurch that is crossing by ferry must be booked Auckland to Wellington and Picton to Christchurch.

### Travel Restrictions

Cars are insured on all existing public roadways with the exclusion of, but not limited to Skippers Road, Queenstown; Macetown Access Road; Tasman Valley Road - Mt Cook and 90 Mile Beach, North Auckland. If the vehicle is driven "Off Road" or on any of the roads mentioned above, the rental agreement and excess becomes void. "Off Road" will include but not limited to any beach, dirt track or riverbed.

We reserve the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

### Change of Drop Off Destination

If the renter wishes to change the drop off destination after the rental has commenced, they must first obtain authorisation from Head Office. Subject to the change being approved, a minimum additional charge of \$700 will apply.

### Rental Extension

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. The additional days will be charged direct to the client at locally applicable rates.

Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

### Change Of Vehicle

Should the vehicle booked be unavailable due to unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

### Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

### Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked within 14 days of pick up or during the rental then they will not be entitled to any refund.

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#### Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter), the remainder of the hire period.

#### Important

We reserve the right to refuse any rental at our discretion.

#### Animals

No animals are permitted in our vehicles, excluding guide dogs.

#### Smoking

Smoking is not allowed in our vehicles.

#### Cancellation Fees

If cancelled less than 7 days prior to pick up - 50% of Net Rental  
If cancelled on the day of pick up or no show - 100% of Net Rental  
There is no refund for late pick up or early return of vehicle.

#### Booking Amendments

If an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked). A relocation fee may apply if the collection or return location is amended within 14 days of vehicle pick up or if notification occurs during the hire.

#### Travel Insurance

We strongly recommend that the renter/s take out the highest level of Travel Insurance.

#### PROTECTION PACKAGE

##### Personal Injury

New Zealand legislation provides limited coverage for personal injury. Apollo strongly recommends that all people travelling in New Zealand take out their own personal travel insurance.

##### Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Apollo, not at the completion of the rental Period. Apollo reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

##### Standard Liability

Apollo's rental charge includes a Standard Liability of \$2,000.

A Bond of \$2000 will be collected at the time of entering into the Rental Contract. This Bond is payable by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$2000 at time of pick-up.

*The Standard Liability can be reduced by taking the following Reduction Option:*



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Liability Reduction Option

A Liability of \$250 applies. The Liability Reduction Option can be purchased by paying \$12 per day at pick-up.

A Bond of \$250 will be collected at the time of entering into the Rental Contract. This Bond is payable by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$250 at time of pick-up.

Bond

For security purposes, only a credit card can be used to provide a Bond. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused to the Vehicle by the renter's wilful conduct.
- Damage caused to the Vehicle by the use of snow chains or roof racks.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage to the overhead or underbody of the Vehicle.

Rates/Terms/Conditions

Are subject to change without notice.